

WoolSafe Training



About WoolSafe

In 1999 The WoolSafe Organisation launched an accreditation scheme for professional carpet cleaning companies, called the WoolSafe Service Provider programme, to counter unqualified cleaners who give the carpet cleaning industry a bad name.



Independent carpet cleaners, franchisees and in-house carpet cleaning contractors can become WoolSafe Service Providers (visit www.woolsafe.org/cleanerhowto How Do I become an Approved Company).

The WoolSafe Service Provider programme is currently operational in Great Britain, Ireland, The United States of America, Australia, Greece and Germany.

Please note - IICRC certified technicians will earn CEC credits on completion of any WoolSafe course, regardless whether they decide to join the WoolSafe Service Provider network or not.

Wool Maintenance Course

Syllabus

- Introduction to wool and other carpet fibres and their physical and chemical characteristics of relevance to carpet cleaning
- Manufacture and characteristics of 100% wool and wool-rich carpets and rugs
- Cleaning and maintenance techniques specific to wool and wool-rich carpets and rugs
- WoolSafe approval programme for carpet and upholstery cleaning and protection products
- WoolSafe approved products: how and why they are selected, and why you should use them
- Common problems with wool floor coverings and how to deal with them

Training sessions will begin at 09.30 hrs and finish at approx. 16.30 hrs. A light lunch and refreshments during the day will be available at the venue and are included in the fee.

A course manual and an 'open book' examination paper will be issued to every candidate at the end of the training course. Completed exams must be returned to The WoolSafe Organisation for adjudication within one month. The minimum standard required is 80% for qualification as a WoolSafe Certified Operator and 75% as a Registered Technician / Operative.



Candidates who achieve this mark will be invited to become members. Those that meet the membership requirements will, upon payment of the registration and membership fees, be registered, listed and issued with the relevant Certificate.

Standard price per trainee:
2nd trainee from the same company

£135.00 + VAT
£ 67.50 + VAT

Carpet Installation & Repair Course

Programme

1. A review of carpet installation systems
2. Identification of fitting faults
3. Survey checklist
4. Rectification of fitting faults
 - Re-fixing gripper
 - Re-fixing door bars
 - Re stretching
 - Repair of broken seams
 - Re-tufting woven carpets
5. Practical demonstrations and delegate participation
6. Question time

All demonstrations are done by a master fitter

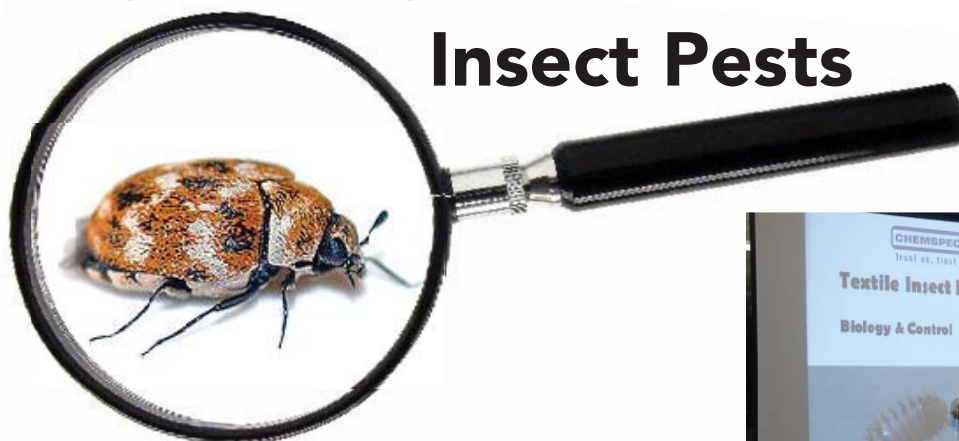


Training sessions will begin at 09.30 hrs and finish at approx. 16.30 hrs. A light lunch and refreshments during the day will be available at the venue and are included in the fee.

Standard price per trainee:

£175.00 + VAT

Control & Treatment of Textile Insect Pests



The 1-day course is presented by Julie Roberts of Chemspec Europe. Julie is a Woolsafe Certified Trainer.

Syllabus includes:

- Insect Biology
- Complete Metamorphosis Reproductive Strategy
- Identifying larvae
- Characteristics of eggs, larvae, pupa and adult.
- Lifecycle
- Moths
- Beetles
- Fleas
- P.P.E. Requirements
- Health and safety of application treatment
- Application rules.
- Application Areas
- Questionnaire

The course fully Complies to C.O.P.R. Requirements (Control of Pesticide Regulations 1986) and is Certificated. Successful trainees receive personal T.I.P. numbers.

Training sessions will begin at 09.30 hrs and finish at approx. 16.30 hrs. A light lunch and refreshments during the day will be available at the venue and are included in the fee.

Standard price per trainee:

£145.00 + VAT

Carpet Complaint Investigation Course for Inspectors

This 2-day course is presented by Dr Eric M Brown of Cleaning Research International, who has been a carpet inspector for more than 30 years, during which time he has inspected hundreds of installations, both residential (domestic) and commercial (contract). A significant number of claims have gone to Court, where Dr Brown has acted as an expert witness.



First day - Theory

10.00 – 17.00 hrs

The first day is concerned with:

- o the theoretical aspects of carpet faults
- o an introduction to certain fundamentals of textile technology and carpet manufacture
- o explanations of different generic types of fault, including:
 - pile reversal and other texture changes
 - colour changes, its causes and possible remedies
 - spots, streaks and stripes
 - uneven and premature wear
 - delamination and other backing problems
 - odours

Second day - Practice

09.00 – 16.00 hrs

The second day of instruction involves:

- o Practical investigative work, including -
- o A series of simple chemical and physical tests that can be used to explain the cause of a fault.
- o More elaborate tests that can be carried out in a properly equipped textile testing laboratory.
- o Problem assessment and fault analysis
- o Report writing

A light lunch and refreshments during the day will be available at the venue and are included in the fee.

Standard price per trainee:

£295.00 + VAT

Training Dates

Wool Maintenance Course (one-day)

19th October 2012 - High Wycombe, Buckinghamshire

Venue: Merlin Centre, Cressex Business Park,
High Wycombe, Buckinghamshire, HP12 3QL
Course starts: 09.30 hrs, and finishes 16.30 hrs
Course tutor: Adam Jankowski MBICSc
WoolSafe Certified Trainer
Contact: The WoolSafe Organisation,
Tel: 01943 850 817, Fax: 01943 462 127,
office@woolsafe.org

Control and Treatment of Textile Insect Pests

22nd October 2012 - Bradford, West Yorkshire

Venue: Midland Hotel
Bradford, West Yorkshire
Course starts: 9.30 hrs, and finishes 16.30 hrs
Course tutor: Julie Roberts - WoolSafe Certified Trainer
Chemspec Europe
Contact: The WoolSafe Organisation,
Tel: 01943 850 817, Fax: 01943 462 127,
office@woolsafe.org

Wool Maintenance Course

23th October 2012 - Bradford, West Yorkshire

Venue: Midland Hotel
Bradford, West Yorkshire,
Course starts: 09.30 hrs, and finishes 16.30 hrs
Course tutor: Paul Bakker and Dr Ágnes Zsednai,
The WoolSafe Organisation
Contact: The WoolSafe Organisation,
Tel: 01943 850 817, Fax: 01943 462 127,
office@woolsafe.org

Carpet Inspector's Course

24th & 25th October 2012 - Bradford, West Yorkshire

Venue: Midland Hotel
Bradford, West Yorkshire,
Course starts: 10.00 hrs, and finishes 17.00 hrs
Course tutor: Dr Eric Brown
Cleaning Research International
Contact: The WoolSafe Organisation,
Tel: 01943 850 817, Fax: 01943 462 127,
office@woolsafe.org

Booking Form

Please book meplace(s) at the course held

on..... at.....

COMPANY DETAILS

Company Name _____

Contact Name _____

Address _____

_____Postcode _____

Telephone No. _____ Mobile _____

Email _____ Website _____

I have read and agree to the terms and conditions overleaf

Signed _____ Date _____

Email to steve@woolsafe.org or fax to 01943 462127



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Terms and Conditions for Booking *WoolSafe Training Courses

1. Public Training Courses and Prices

1.1 The details of the course content and the prices are correct at the time of publication, but are subject to change without notice.

1.2 The cost of optional overnight accommodation is not included in the course fees.

1.3 WoolSafe reserves the right to cancel or reschedule courses without penalty or liability if there are bookings which it deems to be insufficient, or for reasons outside its control. WoolSafe will try to notify participants as soon as reasonably possible if a course has to be cancelled.

1.4 Payment is due on receipt of invoice without any deductions including, but not limited to, bank charges. Time of payment shall be of the essence and accordingly WoolSafe may treat failure to pay any of its invoices on time as a repudiation of the contract on your part and may also treat itself as discharged from its own contractual obligations.

2. Cancellation Policy

2.1 In respect of cancellation by WoolSafe, a full refund will be given.

2.2 WoolSafe reserves the right to charge the full course fee for any cancellation by a participant for any reason within 10 days of the start of the training course. If between 10-21 days notice is given, we reserve the right to charge 50% of the course fee. No fees will be payable for any cancellation received in writing more than 21 days before the course start date.

2.3 Participant substitutions can be accepted, without charge, at any time

3. Trainee Certificates

3.1 Trainees should note that successful completion of courses requires participants to demonstrate an understanding of the course by passing the open book exam. Certificates are issued upon request.

3.2 Whilst WoolSafe will make every reasonable effort to ensure a high standard of training and impartiality in awarding certificates, no guarantee is given that

every participant attending will receive such certificate.

4. Support

4.1 The participant will be provided with support and tuition. In addition the participant will receive such telephone and email assistance and further support as we reasonably deem necessary.

General

1. The time for payment of all sums due to us shall be of the essence. If any invoice is not paid on the due date then WoolSafe reserves the right to charge interest from the due date until payment, in accordance with the Late Payment of Commercial Debts (Interest) Act 1998 and to levy administration charges in accordance with the provisions of that Act.

2. We shall be entitled to terminate our agreement with you if you commit a material breach of your obligations which you fail to remedy within seven days of receipt of a written notice from us.

3. WoolSafe will not be liable for any indirect special or consequential loss including, without limitation, loss of turnover or profit, goodwill, anticipated savings and expenditure.

3.1 Our liability, whether arising under contract, tort or under statute or otherwise, shall be limited to direct losses suffered by you as a result of our acts or omissions and shall not exceed the amount of our charges for the course in connection with which the claim arises.

4. Any failure on our part to enforce, at any time or for any period, any one or more of the provisions of this Agreement shall not be a waiver by WoolSafe of any provision, or a waiver on our part subsequently to enforce all terms and conditions.

5. No variations to these terms and conditions shall have any effect unless agreed in writing by a director of WoolSafe.

****For the purposes of this contract The WoolSafe Organisation may be referred to as: WoolSafe, we, us, our. Trainees may be referred to as: trainee, participant, you, your.***